

We welcome people of all cultural backgrounds, abilities, ethnicities, gender identities, intersex variations, sexual orientations and religious beliefs to become members, participate, receive services, volunteer and work with us.

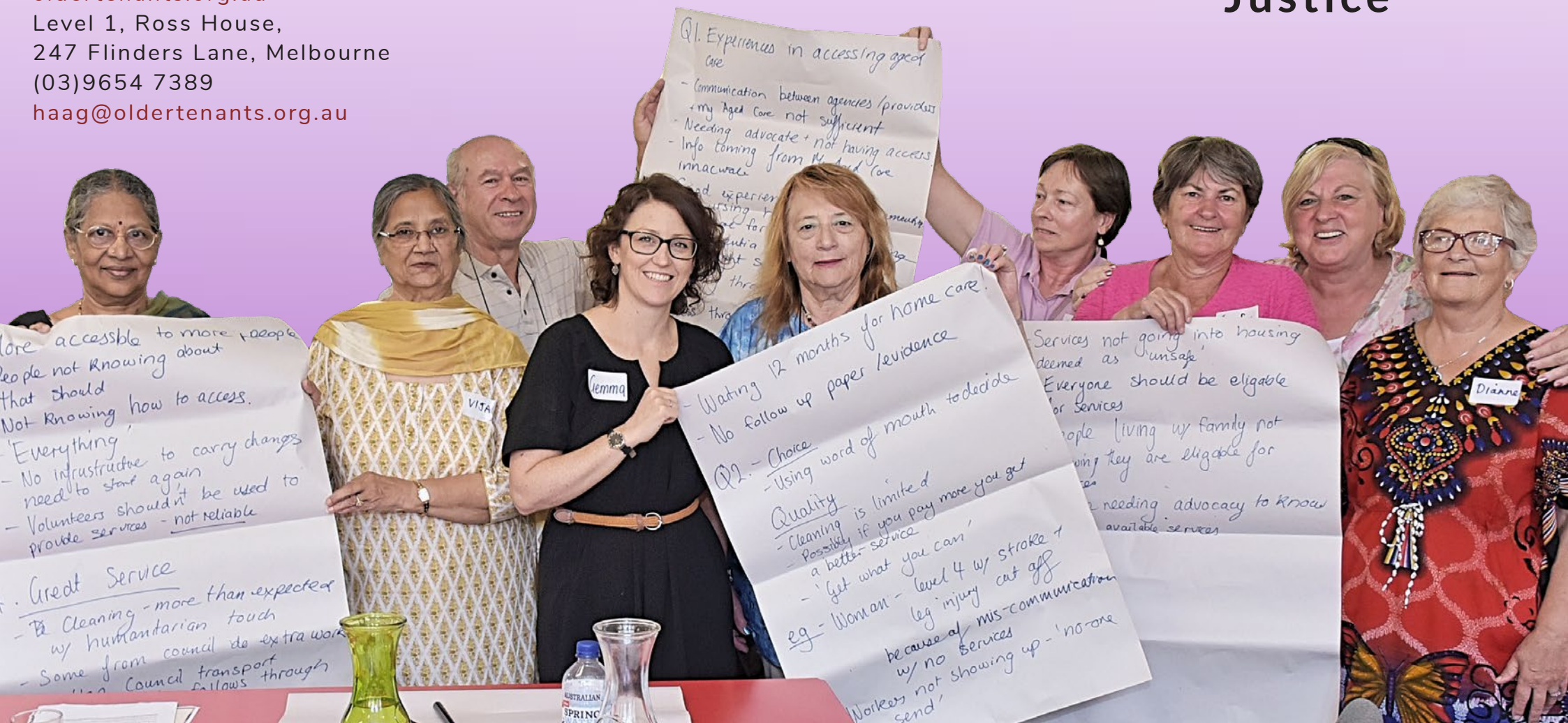


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We all need secure and affordable housing to be safe and healthy as we age. But increasingly, older people cannot afford to rent a home, and risk becoming homelessness. That's why HAAG stands up for the rights of older people, whether they are homeless, live in private rental, public or community housing, retirement housing, or have a mortgage.



# Older People's Advocacy & Action for Housing Justice



More accessible to more people  
 People not knowing about  
 that should  
 Not knowing how to access.  
 'Everything'  
 - No infrastructure to carry changes  
 need to start again  
 - Volunteers shouldn't be used to  
 provide services - not reliable

Great Service  
 - Cleaning - more than expected  
 w/ humanitarian touch  
 - Some from council do extra work  
 - Council transport follows through

Q1. Experiences in accessing aged care  
 - Communication between agencies/providers  
 - my Aged Care not sufficient  
 - Needing advocate - not having access  
 - Info coming from the aged care  
 innacurate  
 - had experier  
 nursing h  
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 thre

- Waiting 12 months for home care.  
 - No follow up paper levance  
 Q2. - Choice  
 - Using word of mouth to decide  
 Quality  
 - Cleaning is limited  
 - Possibly if you pay more you get  
 a better service  
 - 'Get what you can'  
 eg - Woman - level 4 w/ stroke +  
 leg injury cut off  
 because of mis-communication  
 w/ no services  
 Workers not showing up - 'no-one  
 send'

Services not going into housing  
 deemed as 'unsafe'  
 Everyone should be eligible  
 for services  
 People living w/ family not  
 being they are eligible for  
 needng advocacy to know  
 available services

Dianna

VITA

Genma

# Who is HAAG

Housing for the Aged Action Group (HAAG) began in 1983 when a group of renters on the Mornington Peninsula joined together to respond to the growing number of older people experiencing homelessness. Since then we have grown to become a diverse organisation of more than 800 members spread right across Australia.

Our vision is a society where older people have secure, safe and affordable housing. Our values are inclusiveness, commitment, respect, integrity, solidarity and equity.



# How we change lives

HAAG delivers the Home at Last service in Victoria, helping older people to find housing they can afford, to access aged care, and with issues in their retirement housing or private rental. Our members help to improve our services by providing feedback and advice, as well as promote our services to other people in their communities.

# How we change the system

HAAG's members work together to change the system by advocating for all levels of government to respond to the housing needs of older people.

Our members are supported to have meetings with decision makers, make submissions to governments, participate in consultations, and to campaign for meaningful change for the lives of older renters and homeless people.

# Become a member

Membership is free and it's the best way to support, keep in touch and get involved with HAAG in our fight for housing justice. Members can:

- Receive our quarterly newsletter with all the latest information about older peoples housing
- Get involved in our working groups of older renters, retirement housing residents, Culturally Diverse, LGBTIQ+, state and national campaign groups,
- Participate in consultations with government and meet with decision makers
- Tell their stories to media, with support from our staff
- Attend general meetings and other events
- Nominate and vote for Committee of Management



[www.olderrenters.org.au/  
join-us](http://www.olderrenters.org.au/join-us)